

INFORMATION TO CUSTOMERS AND SUPPLIERS

DNV ISO 9001

V.1.1 2025

Information pursuant to art. 13 and 14 of GDPR 2016/679 and Legislative Decree 196/2003 as amended

With the entry into force of the EUROPEAN REGULATION 2016/679, hereinafter G.D.P.R. and the subsequent amendments and additions to Legislative Decree 196/03, laying down provisions for the protection of persons and other subjects with regard to the processing of personal data of natural persons, the OSAIcnc srl as Data Controller, is required to provide some information regarding the use of personal data.

We inform you, in accordance with Articles 13 and 14 of the G.D.P.R., that the personal data you provide to this Company, or otherwise acquired by it in compliance with the regulations in force (such as names, telephone numbers, email addresses, bank data) inherent, connected and/or instrumental to the contractual relations in place, or which may come into being in the future, may be processed, in compliance with the above-mentioned regulations and confidentiality obligations.

Processing of personal data shall mean any operation or set of operations which is performed upon personal data or sets of personal data, whether or not by automatic means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

1 - Purpose of data processing - duration of storage

Your personal data will be used:

Purpose	Legal basis	Storage times
For the performance of existing contracts with you or, prior to the conclusion of such contracts, for operational management strictly functional to the possible conclusion of contracts, to fulfil your specific requests prior to the possible conclusion of contracts, as well as, after the conclusion of such contracts, for operational management requirements.	Performance of a contract, including pre-contractual activities (Art. 6(1)(b) GDPR).	10 years from the last interaction occurred, subject to further preservation in case of use for legal protection.
To fulfil obligations under applicable laws or regulations, including those of the European Union, in tax matters.	Legal obligation to which the holder is subject (Art. 6(1)(c) GDPR).	10 years from the last settlement, subject to further preservation in case of use for legal protection
For the management of disputes relating to breach of contract, settlements, debt collection and legal disputes in general.	Legitimate interest within the meaning of Article 6(1)(f) of the GDPR. The protection of the holder's right to act and resist in court constitutes an overriding interest with respect to the confidentiality of the non-particular personal data of the data subject.	Until the end of the defence requirement.

2 - Provision of data - consequences of failure to provide data

Without prejudice to the personal autonomy of the person concerned, the provision of personal data is compulsory for the purposes set out in point 1 above, and therefore any refusal to provide such data may make it impossible for the Data Controller to carry out the aforementioned relationships.

3 - Data Communication - Transfer of Data outside EFTA

The Data Controller may communicate your Personal Data to

• collaborators, employees and suppliers of the Controller, within the scope of their respective duties and/or any contractual obligations with them, relating to business relations with you;



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- legal, administrative and tax consultants assisting the company in carrying out its activities;
- banking institutions for the management of collections and payments arising from the execution of the Contract with the Customer:
- third parties engaged in activities related to the performance of the Contract with the Controller, as external data processors;
- public bodies and/or judicial and/or supervisory authorities, in case of their request, as autonomous data controllers;
- cloud or IT service providers.

The Data Controller operates on a global scale, and may need to transfer your Personal Data outside the territory of the European Economic Area, for the same purposes expressed in point 1. The Controller will operate such possible transfer subject to verification of the specific conditions of the transfer pursuant to Articles 44 ff GDPR and in particular.

State of Destination	Legal basis	
United Kingdom (UK)	Art. 45 GDPR - Adequacy Decision C(2021) 4800 final of 28/6/2021	
United States of America (USA)	In relation to purposes of performance of contracts and preparatory activities - Art. 49(1)(b) GDPR - Exemption for performance of contract; in relation to purposes of defence before the courts - Art. 49(1)(e) GDPR;	
China	In relation to the purposes of performance of contracts and preparatory activities - Art. 49(1)(b) GDPR - Exception for performance of contract; in relation to the purposes of defence before the courts - Art. 49(1)(e) GDPR	

4- Rights of the data subject

You may contact the Data Controller to exercise your rights under Chapter III of the GDPR. You have the right to obtain from the Controller, without delay:

- confirmation as to whether or not your personal data are being processed and, if so, to obtain access to them (right of access, pursuant to Article 15 GDPR);
- rectification of your inaccurate personal data, or supplementation of incomplete personal data (right of rectification, pursuant to Article 16 GDPR);
- the deletion of your data, if one of the reasons provided for in the Regulation exists (right to deletion, pursuant to Art. 17 GDPR);
- the restriction of the processing of your data when one of the cases provided for in the Regulation occurs (right of restriction, pursuant to Article 18 GDPR);
- the transmission of personal data concerning him/her to another Data Controller without hindrance by the Data Controller to whom he/she provided the data (right to data portability, pursuant to Article 20 GDPR).

You are also entitled to exercise the following rights vis-à-vis the Controller:

- the right to object at any time to the processing of personal data concerning him or her where the processing is based on the legitimate interests of the Controller, or on grounds of public interest, where the protection of his or her individual freedoms must be deemed to take precedence over such legitimate and/or public interests (right to object, pursuant to Article 21 GDPR);
- the right to lodge a complaint with the competent Supervising Authority (for Italy, the Garante della privacy") or to appeal to the courts.
- the right to obtain a complete and updated list of all persons responsible for and authorised to process your personal data.

5- Data Controller

The data controller is OSAIcnc srl - VAT 12185070013 - legal and operational office in v.Jervis, 11 Ivrea (TO) ITALY and logistic site in v.Caluso 10 Barone Canavese (TO) ITALY (Prima Electro).

All rights summarized above may be exercised by writing to: sales@osaicnc.com. We will reply to you without delay. OSAIcnc is responsible for responding if the above-mentioned rights are exercised.